

# Equipment Repair Service Options

	PM	FR	OC
Priority Emergency Scheduling	•		
Flat Rate Maintenance	•	•	
Pre-Scheduled Maintenance	•		
Labor Rate Discount	•		
Standard Labor Rates		•	•
Purchased Agreement	•		
Standard Travel Rates		•	•
Travel Rate Discount	•		

- PM** Preventive Maintenance Service
- FR** Flat Rate Service
- OC** On Call Service

Flat Rate (FR) Checklist	Autoscrubber	Battery Burnisher	Rider Scrubber	Carpet Extractor	Wet Vac	Electric Burnisher	Buffer	Vacuum
Task								
Electrical System	•	•	•	•	•	•	•	•
Charging System	•	•	•					
Instrument Panel	•	•	•	•				
Sweep / Dust Control		•	•			•		
Safety Devices	•	•	•	•		•	•	•
Scrub Head	•		•	•			•	
Squeegee Assembly	•		•		•			
Solution Distribution System	•		•	•				
Recovery Tank	•		•	•	•			
Lubricate	•	•	•	•		•	•	
Water Distribution	•		•	•				
Water Pickup	•		•	•	•			
Beater / Brush Bar								•
Balance		•				•	•	•
Suction	•		•	•	•			
Wet Pickup Tool				•	•			

Our tech inspects the general tasks above (where applicable)

## 3 Service Options

**Preventive Maintenance Service (PM)** - This *best value* service agreement may be purchased at any time, ideally along with the new equipment. A factory-trained technician will check, inspect, adjust and lubricate the equipment within the scope of the Flat Rate Service (FR) referenced below. Our shop manager will contact you to schedule the visits during the term for the PM Service Agreement (manufacturing, education, hospitality and healthcare have very different working conditions, soil loads, scheduling issues, etc). As per the agreement, you will also be contacted two weeks prior to each PM visit for schedule confirmation. Additionally, you will enjoy discounted labor, travel rates and priority emergency scheduling. The PM service agreements are exclusively available for equipment lines marketed by Accommodation Mollen and backed by certified factory warranty service.

**Flat Rate Service (FR)** - For a flat rate, we will repair your equipment either on-site or in our repair shop. A factory-trained technician will check, inspect, adjust and lubricate the equipment within the scope of the FR checklist. The technician will also complete all repairs necessary beyond the checklist, so long as the total cost of the repair does not exceed a previously agreed margin beyond the flat rate. Furthermore, all parts will be charged separately as well as any labor beyond the FR service.

**On Call Service (OC)** - This is our "call us as you need us" service. We will respond promptly, charging for time, parts and travel. Our factory-trained technicians will address the immediate problem as well as make recommendations for other repair/training issues associated with the equipment for future consideration.

Flat Rate (FR) Checklist-detail	Autoscrubber	Battery Burnisher	Rider Scrubber	Carpet Extractor	Wet Vac	Electric Burnisher	Buffer	Vacuum
Task								
Electrical System	•	•	•	•	•	•	•	•
Charging System	•	•	•					
Batteries	•	•	•					
Cables	•	•	•					
Fuses	•	•	•	•				
Switches	•	•	•	•	•	•	•	•
Motor Brushes	•	•	•	•	•	•	•	•
Instrument Panel	•	•	•	•				
Meters	•	•	•	•		•		
Tires / Wheels / Casters	•	•	•	•	•	•	•	
Sweep / Dust Control		•	•			•		
Dust Skirts		•				•		
Dust Filters		•				•		•
Seals	•	•	•	•	•			•
Safety Devices	•	•	•	•		•	•	•
Kill Switch	•	•	•			•	•	
Safety Lock Release						•	•	
Electrical Wiring	•	•	•	•	•	•	•	•
Power Cord				•	•	•	•	•
Circuit Breakers	•	•	•	•	•	•	•	•
Handle Release						•	•	•
Vac Fans	•		•	•	•			
Drive Motor	•	•	•					
Scrub Head	•		•	•			•	
Pad Driver	•	•	•			•	•	
Squeegee Assembly	•		•		•			
Blades	•		•		•			
Suction Skirt	•	•	•					
Brush / Pad Wear	•		•					
Solution Distribution System	•		•	•				
Solenoid	•		•	•				
Spray Pattern / Jets				•				
Water Pump	•		•	•				
Water Hoses	•		•	•				
Shut-off Valve	•		•	•				
Solution Volume	•		•	•				
Solution Filter	•		•	•				
Recovery Tank	•		•	•	•			
Vac Hoses	•		•	•	•			
Vac Shut-off System	•		•	•	•			
Lubricate	•	•	•	•		•	•	
Water Distribution	•		•	•				
Water Pickup	•		•	•	•			
Beater / Brush Bar								•
Balance		•				•	•	•
Suction	•		•	•	•			
Wet Pickup Tool				•	•			

Equipment repair is a critical part of controlling the "total cost" of keeping your facility healthy and clean. Properly operating equipment cuts time and labor, by far the largest component of the total cost of cleaning. The wasted time, effort and danger of trying to work with improperly operating or broken cleaning equipment is far greater than the cost to keep it in good working order. For that reason, we provide a quality, efficient and knowledgeable equipment repair service, in-house or on-site.

Repair Service  PM  FR  OC

Customer \_\_\_\_\_

Contact \_\_\_\_\_

Telephone # \_\_\_\_\_

PO # \_\_\_\_\_

Manufacturer \_\_\_\_\_

Type \_\_\_\_\_

Model \_\_\_\_\_

Serial # \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Signature/Date \_\_\_\_\_



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# In a Fix ?

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